**REPORT TO:** Corporate Services Policy & Performance Board

**DATE:** 7<sup>th</sup> September 2010

**REPORTING OFFICER**: Chief Executive

**SUBJECT:** Performance Management Reports for 2010/11

WARDS: Boroughwide

#### 1.0 PURPOSE OF REPORT

- 1.1 To consider and raise any questions or points of clarification in respect of the 2010 11 1<sup>st</sup> quarter performance management reports on progress against service objectives and performance targets, and factors affecting the services etc. for:
  - Policy & Performance
  - Legal, and Democratic Services
  - Financial Services
  - ICT & Support Services
  - Human Resources
  - Property Services
  - Stadium & Hospitality

#### 2.0 RECOMMENDED: That the Policy and Performance Board

- 1) Receive the 1<sup>st</sup> quarter performance management reports;
- 2) Consider the progress and performance information and raise any questions or points for clarification; and
- 3) Highlight any areas of interest and/or concern where further information is to be reported at a future meeting of the Policy and Performance Board.

#### 3.0 SUPPORTING INFORMATION

- 3.1 The departmental objectives provide a clear statement on what the services are planning to achieve and to show how they contribute to the Council's strategic priorities. Such information is central to the Council's performance management arrangements and the Policy and Performance Board has a key role in monitoring performance and strengthening accountability.
- 3.2 The quarterly reports are on the Information Bulletin to reduce the amount of paperwork sent out with the agendas and to allow Members access to the reports as soon as they have become available. It also provides Members with an opportunity to give advance notice of any questions, points or requests for further information that will be raised to ensure the appropriate Officers are available at the PPB meeting.

## 4.0 POLICY AND OTHER IMPLICATIONS

4.1 There are no policy implications associated with this report.

# 5.0 RISK ANALYSIS

5.1 Not applicable.

## 6.0 EQUALITY AND DIVERSITY ISSUES

6.1 Not applicable.

# 7.0 LIST OF BACKGROUND PAPERS UNDER SECTIONS 100D OF THE LOCAL GOVERNMENT ACT 1972

Document Place of Inspection Contact Officer